Guaranteed Ride Home

The Guaranteed Ride Home (GRH) program improves your transportation choices by making it more convenient to use cost-saving, healthy, and sustainable options such as taking the bus, carpooling, vanpooling, biking or walking to work. The program provides a ride home in case of emergency to anyone who works in Dane County and chooses one of these options.

**How does GRH work?**

To participate in the GRH program, create a profile at [www.RideshareEtc.org](http://www.RideshareEtc.org) that includes your name, home address, work address, and typical commute mode (bus, carpool, vanpool, bike, or walking). After registering online, call or email the Rideshare Etc. program below to request a voucher.

In the event of an emergency, simply call Union Cab at (608) 242-2000 to request a ride, and pay the driver with a voucher. The GRH voucher is only valid with Union Cab. If you do not have a voucher at the time of the ride, you may pay for the ride and send your receipt to Rideshare Etc. for reimbursement.

GRH provides up to six Union Cab vouchers per year worth up to $75 per ride. Participants are responsible for driver gratuity and must pay the balance of any ride costing more than $75.

**When to use GRH**

The GRH program is intended for unexpected situations such as personal or family illness, illness of a carpool driver, unscheduled overtime making it impossible to take a bus or carpool, flood or fire, bicycle break-down that cannot be fixed at work, and other similar circumstances. Rides to destinations such as the airport, restaurants, and entertainment destinations are not allowed.

**Contact Information**

To request a new or replacement voucher, contact Rideshare Etc. at rideshare@cityofmadison.com or (608) 266-RIDE (7433).

For more information about all of your transportation options, visit [www.madisonareampo.org/rideshare](http://www.madisonareampo.org/rideshare).

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